



## Our Purpose

To be the best healthcare partner for those we serve.

## Our Values

Island Health C.A.R.E.S.

Demonstrate  
**C**ompassion

We care for our patients, their loved ones and one another. We are motivated to make a difference.

Be  
**A**ccountable

We have high integrity. We are empowered to do the right thing, solve issues at every level and take ownership of all that we do.

Show  
**R**espect

We interact with honesty and humility. We treat all with kindness and value each individual.

Strive for  
**E**xcellence

We are results driven, seeking to raise the bar and recognize a job well done.

Practice  
**S**tewardship

We make wise use of our talents, time, equipment and finances.

## Focus Areas

### Patients/Clinical Excellence

We strive to deliver the best quality outcomes in every interaction.

### People

We empower people; creating a culture of collaboration, professional development and belonging.

### Service Excellence

We honor our patients' perspective of our care and act on their feedback.

### Sustainability

We are fiscally responsible and innovative, ready to meet the needs of our community and team.