

January 25, 2023

The Regular Board Meeting of the Board of Commissioners for Island Health was called to order by Commissioner Iversen at 11:59am on January 25th in the Cypress Room of Island Health.

A WebEx option was available for the Regular Board Meeting.

Those present were Commissioners Jan Iversen, Warren Tessler, Lynne Lang, PhD, Paul Maughan, PhD and Chip Bogosian, MD. Also present were Elise Cutter, CEO, Julie Norton Stewart, CFO, Tammy Needham, DNP, CCO, Jason Hogge, MD, CMO, Briana Alzola, Anacortes American (WebEx), and Deanna Marshall, Executive Assistant.

Not present: Rob Carter, DO COS

Public Comment:

No Public Comments were made

Action Items Completed:

Board of Commission Slate

Commissioner Iversen presented the 2023 Board of Commissioner Officer Slate:

President: Armen “Chip” Bogosian, MD
Secretary: Lynne Lang, PhD

Election of Officers:

After discussion, Commissioner Iversen made a motion to approve the 2023 Board of Commissioners Officer Slate as presented. Commissioner Maughan seconded the motion. Commissioners Bogosian, Iversen, Lang, Tessler and Maughan all voted aye and the motion carried. Commissioners Lang and Bogosian thanked Commissioner Iversen for her leadership in the role of Board President over the past two years.

CONSENT AGENDA:

After review and discussion, Commissioner Lang made a motion to approve the Consent Agenda. Commissioner Iversen seconded the motion. Commissioners Lang, Iversen, Tessler, Bogosian, and Maughan all voted aye and the motion carried.

Board Quality and Patient Safety

Commissioners Maughan and Iversen had opening remarks stating that they were extremely impressed with the Quality Management Oversight committee meeting lead by Jon Scallan, Director of Quality, Risk and Compliance. Everything was presented clearly and Commissioner Iversen looks forward to serving on this committee.

Medical Staff Report:

Dr. Hogge gave a brief update on the following Medicine Committees:

- Med Staff
- Emergency Department
- Credentials
- Trauma
- Department of Surgery

Credentials:

After review, Commissioner Lang made a motion to approve the Credentials list as presented. Commissioner Maughan seconded the motion. Commissioners Bogosian, Tessler, Lang, Iversen, and Maughan all voted aye and the motion carried.

Quality Management Oversight Meeting:

Jon Scallan gave an update on the following topics:

- QMO Committee Folder
- QMO Charter
- 2023 Reporting Calendar
- Standardized reporting Template
- Mitigating Risk throughout the organization

Financial Update:

Financial Statement Review: Julie Stewart reported on the December 2022 financial statements with the Committee and highlighted the following as significant items:

- Net revenue exceeded budget by 10.5%
- Expenses exceeded budget by 18.5% mostly due to contract labor
- Net operating margin was -29.40 compared to a budget of 0.3%
- Cash and cash equivalents increased by \$97,000 over the prior month
- Current liabilities decreased \$3.4 million from the prior month
- Fund balance increased by \$574,000

Commissioner Maughan asked if Julie can provide a month trending of the net operating margins.

Administration Update:

The Senior Leadership presented the 2023 Q4 goal results: patient experience: overall willingness to recommend for inpatient and outpatient settings, sepsis, restraints, and diabetes, voluntary turnover, and financial sustainability. Elise reviewed successes and challenges with meeting the goals. A major barrier centered on access to meaningful data. She reviewed the

plans to mitigate data challenges in 2023. Staffing was also noted as a barrier. Elise provided information on actions being taken to improve recruitment and retention.

Elise gave an operational update giving a recap of the achievements in 2022. She noted:

- Completion of the Purpose, Values and Focus areas
- Improved communication strategies internally and externally
- Brand refresh
- Master Facility assessment and plan
- Strategic 3-5 year planning
- Completion of the Community Health Needs Assessment and Implementation Plan
- Recruitment of 8 new employed physicians with 2 additional already recruited for 2023
- Restructure of leadership team to eliminate a middle layer and keep leaders close to the work
- Call center improvements which address long hold times
- Upgraded patient portal with new scheduling functionality and pre-visit check in
- Sustainable anesthesia model
- New equipment
- Upgraded facilities infrastructure

Elise also talked about the upcoming year with a focus on doing and growing. She noted:

- Focus on improved Primary Care Access through recruitment and retention initiatives
- Expand Specialty Care access through stronger partnerships and recruitment
- New Service lines based on data and population needs
- Space Utilization/Improvements
- New Equipment to support diagnostics and specialty practices

Tammy Needham shared an inspirational patient story of a patient who was appreciative of the warm and compassionate care from a member of the PACU.

New Business:

Island Hospital Foundation: Janie Crane provided an update on fundraising efforts in the year 2022 with the year ending with \$3,372,842 donated. Janie mentioned about the strategic plan for 2023 and reminded the commissioners about the Gala.

Community Relations and Marketing: Laura Moroney gave a 2022 Year in Review Highlights and the 2023 key initiatives the department.

Commissioner Calendar: The February Board calendar was presented.

Action Item:

No action items.

ADJOURNMENT:

There being no further business, Commissioner Iversen called for the meeting to be adjourned at 1:36pm.

Chip Bogosian, MD President/Commissioner

Jan Iversen, Commissioner

Lynne Lang, PhD, Secretary/Commissioner

Warren Tessler, Commissioner

Paul Maughan, PhD Commissioner