

January 11, 2023

The Special Board Meeting of the Board of Commissioners for Island Hospital was called to order by Commissioner Iversen at 12:00 pm on December 14th in the Cypress Room of Island Hospital and via WebEx.

Those present were Commissioners Chip Bogosian, Warren Tessler; Jan Iversen, Lynne Lang, PhD and Paul Maughan, PhD. Also present were Elise Cutter, CEO; Tammy Needham, DNP, CCO, Julie Stewart, CFO, Dr. Jason Hogge, CMO, Deanna Marshall Executive Assistant, and Briana Alzola, Anacortes American.


Not Present: Rob Carter, COS

Public Comment:

No Comments

2023 Organizational Quality Goal Presentation:

The senior leadership team presented the 2023 goals: Clinical Excellence, focusing on sepsis, reducing falls, hemoglobin, medical attention for nephropathy, and diabetes; Service excellence, focusing on inpatient and outpatient patient satisfaction scores; people, focusing on retention; and sustainability focusing on financial operating margins, days of cash on hand, and growth.

	Organizational Quality Goals 2023					Approved by Board 1/11/23
Focus Area	FY23 Goal	Measure Direction	Target	Stretch Target	2022 YTD	Rating
Clinical Excellence	Sepsis Measure (SEP-1) to meet 75% or higher compliance to Sepsis bundle for FY 2023	Higher is Better	75%	80%	YTD 2022: Oct 70%, cum- DNM	8.3%
	Reduce Falls: Patient Falls with Injury (inpatient/outpatient) or equal to 9.	Lower is Better	9	8	10 falls w/injury: 9 minor harm, 1 major harm	8.3%
	Diabetes: Implement quality vantage for three (3) Diabetes eCQM as measured by: * Hemoglobin A1c (HbA1c) (CMS-122) The percentage of patients aged 18-75 with diabetes who have hemoglobin A1c over 9% is less than or equal to a 5% improvement over FY22.	Lower is Better	5% Improvement over FY22	7% Improvement over FY22	YTD- only 3rd Quarter data available: estimate 28% data incomplete	2.8%
	* Diabetic Retinopathy (CMS-131) The percentage of patients aged 18-75 with diabetes who are tested for retinopathy is greater than or equal to a 5% improvement over FY22.	Higher is Better	5% Improvement over FY22	7% Improvement over FY22	YTD- only 3rd Quarter data available: estimate 30% data incomplete	2.8%
	* Medical Attention for Nephropathy (CMS-134) The percentage of patients aged 18-75 with diabetes receive a nephropathy screening test or documented evidence of nephropathy is a 5% improvement over FY22.	Higher is Better	5% Improvement over FY22	7% Improvement over FY22	YTD- only 3rd Quarter data available: estimate 1% data incomplete	2.8%
Service Excellence	HCAHPS Inpatient Overall Recommend This Hospital Achieve an annual or quarterly average of HCAHPS Inpatient "Overall Recommend This Hospital" on inpatient satisfaction scores greater or equal to the 80th percentile.	Higher is Better	80th	85th	78.64% = 74% Percentile	12.5%
	Outpatient Clinic Overall Willingness to Recommend Achieve an annual average of "Overall Willingness to Recommend" on satisfaction scores greater than or equal 94%.	Higher is Better	94%	95%	92.25%	12.5%
People	Retention Rate: Increase retention rate from 79% to 82%	Higher is Better	82.0%	84.0%	YTD Q3 79%	25.0%
Sustainability	Financial: Ensure the Net Operating Margin meets or exceeds (\$2 million)	Higher is Better	(\$2,000,000)	(\$1,900,000)	Unaudited 2023 = (\$10,595,359)	6.3%
	Days of Cash: Keep total days of cash on hand higher than 150 days	Higher is Better	150	153	YTD Nov 2023 = 161	6.3%
	Growth: Increase Adjusted patient days by 5% over 2022	Higher is Better	5%	7%	2023 = 36,763	12.5%
	Total Weight		90%	10%		100.0%
	Total Bonus Potential		13.50%	15.00%		15.0%

After review and discussion, Commissioner Maughan made a motion to approve the 2023 goals and CEO incentive payment calculation based on achievement of the 2023 Organizational Quality Goals. Commissioner Bogosian seconded the motion. Commissioners, Lang, Iversen, Tessler, Bogosian, and Maughan all voted aye and the motion carried.

Executive Session:

The executive session began at 12:40pm and ended at 1:15pm to review the performance of a public employee. RCW 42.30.110(1)(b).

Action Item: No Action Items

ADJOURNMENT:

There being no further business, Commissioner Iversen called for the meeting to be adjourned at 1:15pm.

Not Present
Jan Iversen President/Commissioner

Chip Bogosian, MD Secretary/Commissioner

Paul Maughan, PhD Commissioner

Warren Tessler Commissioner

Lynne Lang, PhD, Commissioner