

September 13, 2023

The Working Board Meeting of the Board of Commissioners for Island Health was called to order by Commissioner Bogosian at 12:00 pm on September 13th in the Cypress Room of Island Health and via WebEx.

Those present were Commissioners Chip Bogosian, MD, Warren Tessler, Jan Iversen, Lynne Lang, PhD (via WebEx), and Paul Maughan, PhD. Also present were Elise Cutter, CEO, Tammy Needham, DNP, CCO, Julie Stewart, CFO, Dr. Jason Hogge, CMO and Kim Graf, Executive Business Partner.

Not Present: Rachel Mank, DO

Public Comment:

No Comments

Introduction:

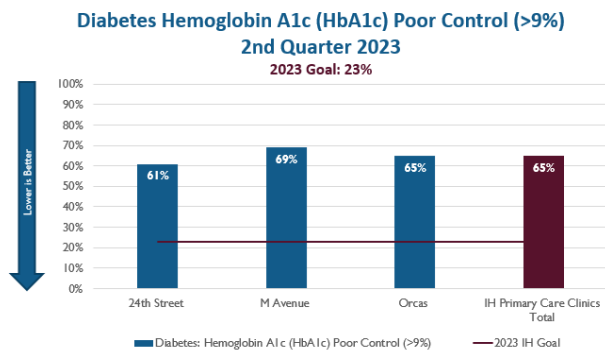
Dr. Hogge was pleased to introduce Dr. Jason Blair. Dr. Blair has joined the Island Primary Care M Ave Clinic and will provide Family Medicine with Obstetrics services. Dr. Blair expanded on his professional experience. All welcomed Dr. Blair to the Island Health Medical Staff.

Q2 Organizational Quality Goal Review:

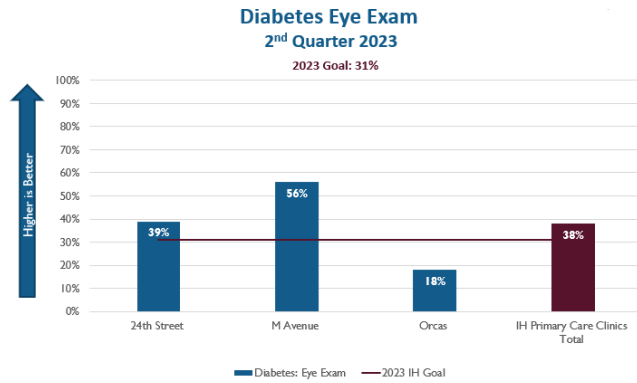
The Senior Leadership Team (Elise Cutter, Tammy Needham, DNP, Julie Stewart, and Jason Hogge, MD) and Patty Codd, Director Results Management reviewed the Q2 Organizational Goals.

Highlighted were the following:

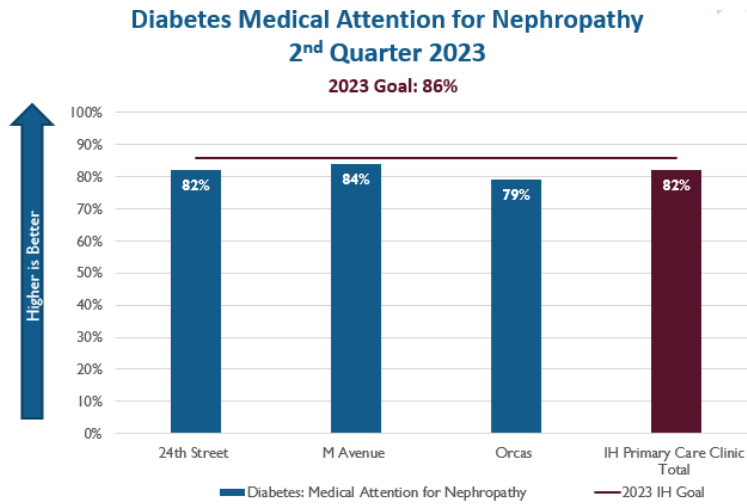
Diabetes hemoglobin A1C(HbA1c) Poor Control (>9%)



Diabetes Eye Exam

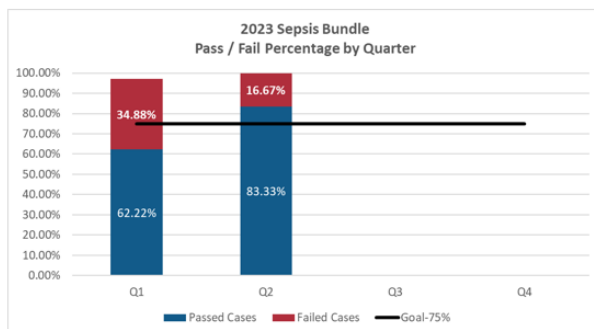


Diabetes Medical Attention for Nephropathy



Sepsis

2023 SEPSIS BUNDLE



Falls

Goal: Patient Falls with Injury (inpatient/outpatient) < or equal to 9

It was reported that only 1 patient fall with moderate injury year to date; significantly passing 2023 goal, there will be continued education which will focus on outpatient clinic areas and planning is underway to increase awareness and prevention in anticipation of winter conditions November-December.

Service Excellence:

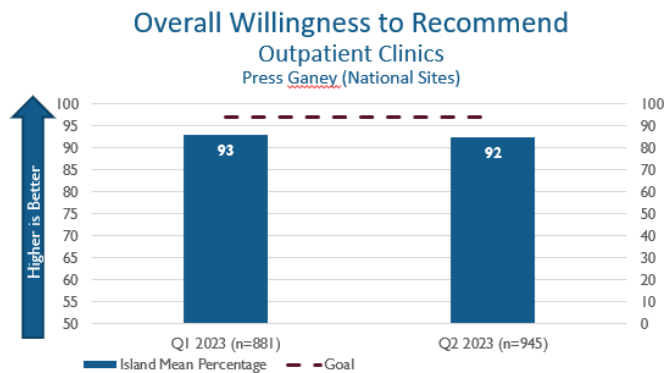
Patient Experience (PX)

Goal: Inpatient Overall Recommend the Hospital @ 80%

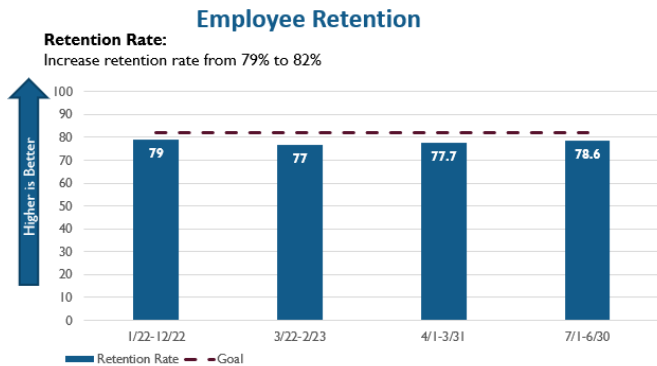
Survey	Question	Current n	Current Period (Q2 2023)	Previous Period (Q1 2023)	Change
Inpatient	Recommend the hospital	28	82.14%	77.36%	3.64% ▲

Outpatient Clinical Overall Willingness to Recommend

Goal: Outpatient Clinical Overall Willingness to Recommend on satisfaction scores greater than or equal to 94%

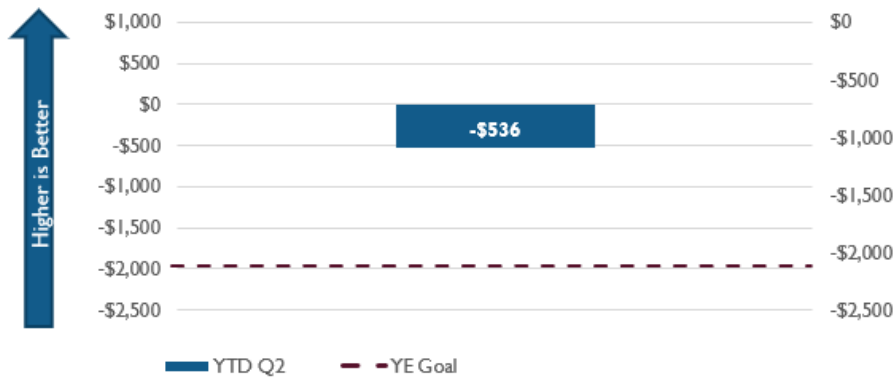


Employee Retention:

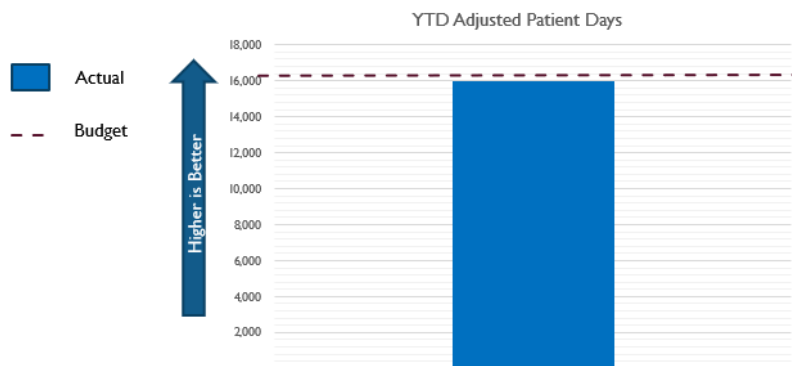


Sustainability:

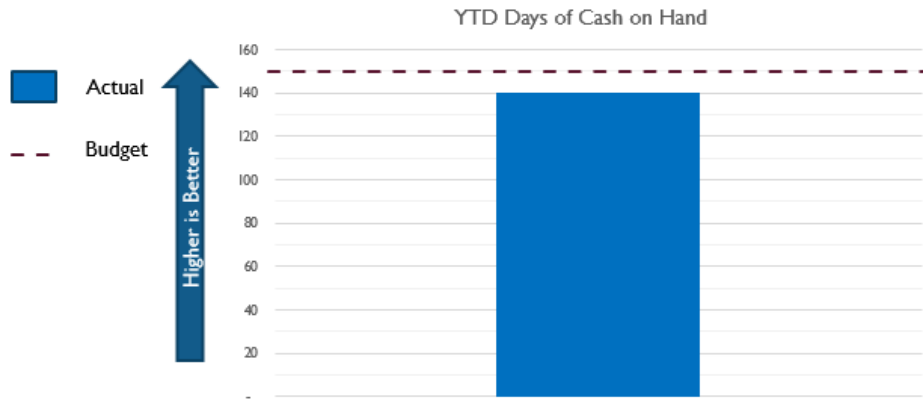
Ensure the Net Operating Margin Meets or Exceeds \$2 Million



Increase Adjusted Patient Days By 5% over 2022



Total Days of Cash on Hand Higher than 150 Days



ADJOURNMENT:

There being no further business, Commissioner Bogosian called for the meeting to be adjourned at 12:35pm.