

April 10, 2024

The Working Board Meeting of the Board of Commissioners for Island Hospital was called to order by Commissioner Bogosian at 12:00 pm on Wednesday, April 10th in the Cypress Room of Island Hospital.

Those present were Commissioners Chip Bogosian, MD, Warren Tessler; Jan Iversen, Lynne Lang, PhD and Paul Maughan, PhD. Also present were Elise Cutter, CEO; Dr. Jason Hogge, CMO, Kim Graf, Executive Business Manager, and Courtney Nolasco, Administrative Specialist.

Not Present: Tammy Needham, DNP CCO, Julie Stewart, CFO, Rachel Mank, DO, COS

OR Kaizen:

Rhonda Lowry/Director of Surgical Services reviewed the process and progress of the Endoscopy Rapid Improvement Project. The goal of the project was to create a standard workflow to reduce patient prep time. Highlighted were the following:

- Partnership with Virginia Mason
- The philosophy of “Gemba”
- Mapping Workflow
- Flow of Processes
- Time Trials
- Areas of Improvement
- 2-day Team Workshop, which focused on improving Endoscopy workflows

Results of workshop which included:

- Improve Visibility and Communication
- Implementation of new H&P completion processes

Island Health continues to work with Virginia Mason to ensure standard workforce continues through 30-60-90-day check ins.

Recap Department of Health Site Visit:

Elise provided a brief update on our information systems and reviewed a presentation that she provided to The Department of Health, Rural Department, on a recent visit:

Island Health Overview:

- Strategic Plan:
 1. Recruitment
 2. Space Planning
 3. Technology
- Staffing, Training & Development
- Opportunities for Collaboration

ADJOURNMENT:

There being no further business, Commissioner Bogosian called for the meeting to be adjourned at 12:59pm.