

July 25, 2024

The Regular Board Meeting of the Board of Commissioners for Island Health was called to order by Commissioner Bogosian at 7:30am on July 25<sup>th</sup> in the Cypress Room of Island Health.

A WebEx option was available for the Regular Board Meeting.

Those present were Commissioners Lynne Lang, PhD, Jan Iversen, Paul Maughan, PhD, Warren Tessler and Chip Bogosian, MD. Also present were Elise Cutter, CEO, Julie Norton Stewart, CFO, Jason Hogge, MD, CMO, Tammy Needham, DNP CCO, Rachel Mank, DO, Chief of Staff, Jon Scallan, Director of Quality Management, Kim Graf, Executive Business Manager and Courtney Nolasco, Administrative Specialist.

**Public Comment:**

No public comments were made.

**July Spotlights:**

Amber Phillips, Director of Food & Nutrition Services, provided an update on Dietary Department highlighting the following:

- Services provided-Dietician, Malnutrition, Diabetes Education, Patient Food Services
- Press Ganey patient reviews
- Financial stewardship with from scratch food preparation
- Byte Fresh food vending machines

**Board Quality & Patient Safety**

Jon Scallan provided an update on Quality to the Board, highlighting the following:

- Environmental Safety Committee Update
- Pain Management
- Willingness to Recommend the Hospital (Inpatient)
- Willingness to Recommend the Hospital (Medical Practice)
- Sepsis 2024
- PI Projects

Tammy Needham, DNP presented to the board a clinical operations update, highlighting the following:

- Readmission Demographics 2024 YTD
- Hospital Readmissions Reduction Program
- CMS Readmission Data for Island Health
- Operational Strategies to Prevent Readmissions
- Care Management Team Strategies
- HF DC Green, Yellow, Red Zones

There was brief discussion of services provided by the Care Management Team for at home or hospice care for heart failure patients.

Tammy shared a patient experience story received which remarked on the patient's appreciation of the Island Health nursing staff within the Emergency Department and Acute Care.

### **Medical Staff Report:**

Dr. Mank provided update on the following Medical Staff Committees:

- Credentials and Bylaws Committee
- Quality Assurance Committee
- Anesthesia

### **Credentials:**

After review and discussion, Commissioner Lang made a motion to approve the Credentials list as presented. Commissioner Iversen seconded the motion. Commissioners Lang, Bogosian, Iversen, Tessler and Maughan all voted aye, and the motion carried.

### **Administration Update:**

Elise presented to the board an administration update, highlighting the following:

- Employee Engagement Survey
  - Focus area #1: Promoting Patient Safety
  - Focus area #2: Effective Communication between Departments
  - Focus area #3: Pay & Job Stress
- Emergency Services Project Update
- Renovating Specialty Care Clinic
- Recruitment Update

Elise shared that Galina Gandy will join the Senior Leadership Team serving as Chief Information Officer in August.

### **Consent Agenda:**

After review and discussion, Commissioner Maughan made a motion to approve the Consent Agenda. Commissioner Iversen seconded the motion. Commissioners Lang, Bogosian, Iversen, Tessler and Maughan all voted aye, and the motion carried.

### **New Business:**

#### **August Board Calendar**

The August Board Calendar was approved as presented.

**Action Items:**

- Review of the credentialing process - 06272024
- Amend the Island Health By-Laws. – 06272024

**ADJOURNMENT:**

There being no further business, Commissioner Bogosian called for the meeting to be adjourned at 9:23am.

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Chip Bogosian, MD President/Commissioner

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Jan Iversen, Commissioner

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Lynne Lang, PhD, Secretary/Commissioner

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Warren Tessler, Commissioner

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Paul Maughan, PhD Commissioner