

October 24, 2024

The Regular Board Meeting of the Board of Commissioners for Island Health was called to order by Commissioner Bogosian at 7:30am on October 24<sup>th</sup> in the Cypress Room of Island Health.

A WebEx option was available for the Regular Board Meeting.

Those present were Commissioners Lynne Lang, PhD, Jan Iversen, Paul Maughan, PhD, Warren Tessler and Chip Bogosian, MD. Also present were Elise Cutter, CEO, Julie Norton Stewart, CFO, Jason Hogge, MD, CMO, Tammy Needham, DNP CCO, Galina Gandy, CIO, Jon Scallan, Quality Improvement Director, Rachel Mank, DO, Chief of Staff, Kim Graf, Executive Business Manager, Courtney Kuhlmeier, Administrative Specialist.

**Public Comment:**

No public comments were made.

**September Spotlights:**

Jon Scallan remarked on communications with community members, highlighting the following:

- What The Community Member Wants
- How Should You Respond?
- Things To Avoid
- Overview of Our Internal Process for Complaints, Grievances, and Care Concerns

Commissioner Iversen remarked that the presentation promotes healthy relations with the community.

**Board Quality & Patient Safety**

Jon Scallan provided an overview of the October Board Quality and Management Review Committee Meeting, highlighting the following:

- Patient Safety
- Patient Experience
- Blood Utilization/Adverse Events
- Critical Lab Values
- Pathology Discrepancies
- Medical Record Delinquencies
- PI Projects

Tammy Needham, DNP presented to the board Value-Management Operating System Strategy and Operations highlighting the following:

- VMOS Statement
- S.P.O.H.K.
- How We Meet Our Purpose, Values, & Focus Areas
- Organizational Strategic Plan
- VMOS Strategy Alignment
- 7 Objectives for Operations

Commissioner Bogosian commended the presentation, emphasizing the importance of guiding employees toward continuous improvement and success.

Tammy shared a patient experience story from a grateful patient who received care in the Primary Care Department. The patient commended the staff for the care that was received during their recent visit.

### **Medical Staff Report:**

Dr. Mank provided update on the following Medical Staff Committees:

- Quality Assurance Committee
- Emergency Department
- Credentials and Bylaws Committee
- Department of Medicine
- OB/Peds

### **Credentials:**

After review and discussion, Commissioner Lang made a motion to approve the Credentials list as presented. Commissioner Iversen seconded the motion. Commissioners Lang, Bogosian, Iversen, Tessler and Maughan all voted aye, and the motion carried.

### **Reports/Discussions:**

Due to time constraints, the CMO update was postponed to the November Regular Board Meeting.

Elise provided an update to the board, highlighting the following:

- Physician Recruitment
- 2025 Budget Planning
- Orthopedics
- Patient Access
- IHF Contributions and GALA Planning

**Consent Agenda:**

After review and discussion, Commissioner Maughan made a motion to approve the Consent Agenda. Commissioner Lang seconded the motion. Commissioners Lang, Bogosian, Iversen, Tessler and Maughan all voted aye, and the motion carried.

**New Business:**

November Board Calendar

The November Board Calendar was approved as presented.

**Executive Session:**

Commissioner Bogosian called for an Executive Session to review the performance of a public employee. RCW 42.30.110(1)(b). The session was expected to be thirty (30) minutes in length. At the end of the Executive Session, the Commissioners did not expect action to be taken and therefore did not reconvene.

The Commissioners went into Executive Session at 8:22am.

**Action Items:**

- Amend the Island Health By-Laws. – 06272024

**ADJOURNMENT:**

There being no further business, Commissioner Bogosian called for the meeting to be adjourned at 9:01am.

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Chip Bogosian, MD President/Commissioner

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Jan Iversen, Commissioner

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Lynne Lang, PhD, Secretary/Commissioner

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Warren Tessler, Commissioner

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Paul Maughan, PhD Commissioner