

November 21, 2024

The Regular Board Meeting of the Board of Commissioners for Island Health was called to order by Commissioner Bogosian at 7:30am on November 21st in the Cypress Room of Island Health.

A WebEx option was available for the Regular Board Meeting.

Those present were Commissioners Lynne Lang, PhD, Jan Iversen, Paul Maughan, PhD, Warren Tessler and Chip Bogosian, MD. Also present were Elise Cutter, CEO, Julie Norton Stewart, CFO, Jason Hogge, MD, CMO, Galina Gandy, CIO, Jon Scallan, Quality Improvement Director, Rachel Mank, DO, Chief of Staff, Kim Graf, Executive Business Manager, Courtney Kuhlmeier, Administrative Specialist.

Not Present: Tammy Needham, DNP, CCO

Public Comment:

No public comments were made.

Board Quality & Patient Safety

Jon Scallan provided an overview of the October Board Quality and Management Review Committee Meeting, highlighting the following:

- Patient Safety
- Medication Management
- Effectiveness of Pain Management
- Patient Experience
- Surgical Services
- Patient Flow
- Compliance Update
- Staffing Management

Medical Staff Report:

Dr. Mank provided update on the following Medical Staff Committees:

- Emergency Department
- Credentials and Bylaws Committee
- Surgery
- Clinical Ethics
- Department of Medicine
- OB/Peds

Credentials:

After review and discussion, Commissioner Lang made a motion to approve the Credentials list as presented. Commissioner Maughan seconded the motion. Commissioners Lang, Bogosian, Iversen, Tessler and Maughan all voted aye, and the motion carried.

Reports/Discussions:

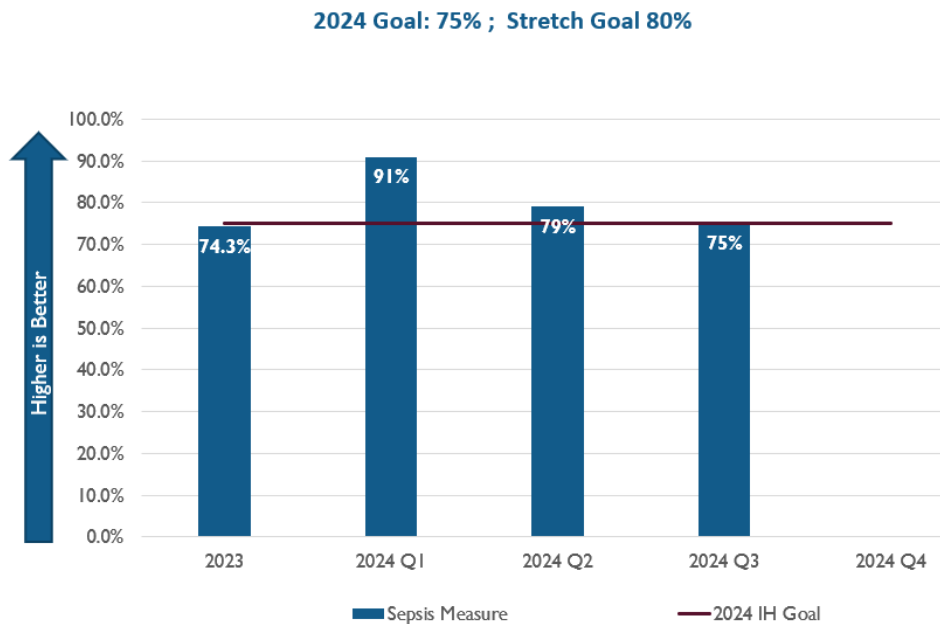
2024 Goal Quarter 3 Presentation:

The senior leadership team reviewed the results of the 2024 Q3 CEO/Organizational Goals which centered around the four organizational focus areas of Clinical Excellence, Service Excellence, People and Sustainability.

Clinical Excellence:

2024 GOAL: Sepsis Measure (SEP-1) to meet 75% or higher compliance to Sepsis bundle for FY 2024 (stretch goal 80%)

Result:

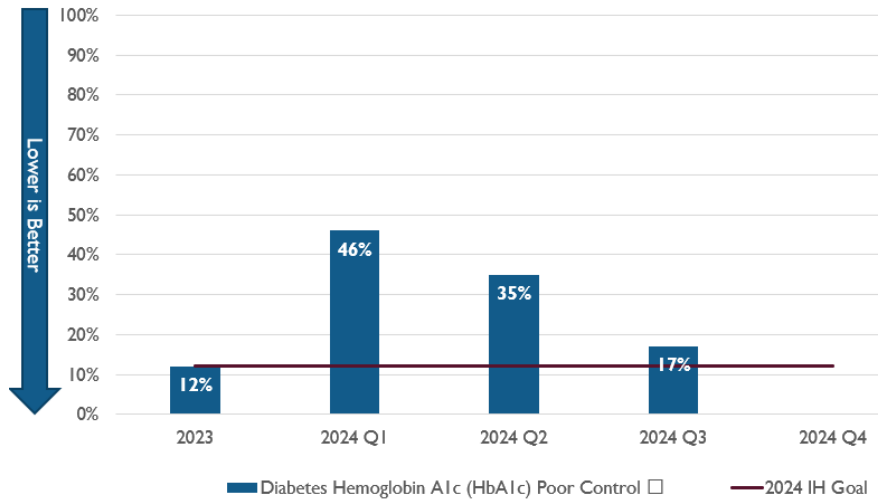


DIABETES: Implement improvements to manage Diabetes for outpatients.

2024 GOAL: Hemoglobin A1c (HbA1c) (CMS-122) The percentage of patients aged 18-75 with diabetes who have hemoglobin A1c over 9 is less than or equal to a 12% with a stretch goal of 10%.

Result:

2024 Target Goal: HbA1c >9% 12%; Stretch Goal 10%

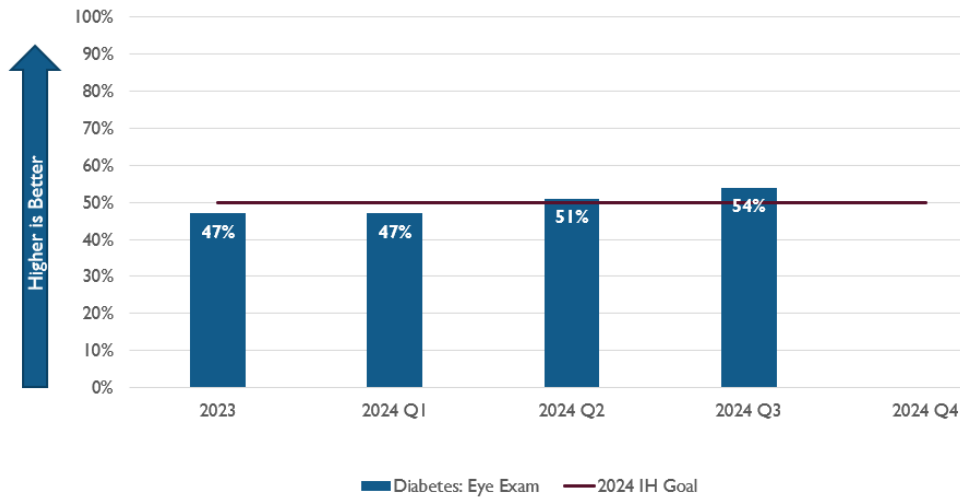


2024 GOAL: Diabetic Retinopathy (CMS-131)

The percentage of patients aged 18-75 with diabetes who are tested for retinopathy is greater than or equal to a 50% with a stretch goal of 52%

Result:

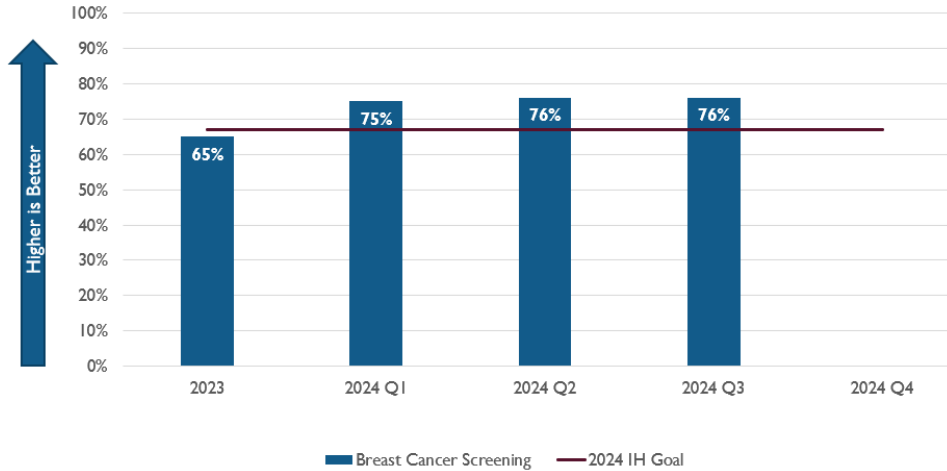
2024 Target Goal: 50%; Stretch Goal 52%



2024 GOAL: Increase the % of women 50-74 who have had a mammogram to screen for breast cancer in the 27 months prior to 67% with a stretch goal of 68%.

Result:

2024 Target Goal 3% increase or 67%; Stretch Goal 5% or 68%

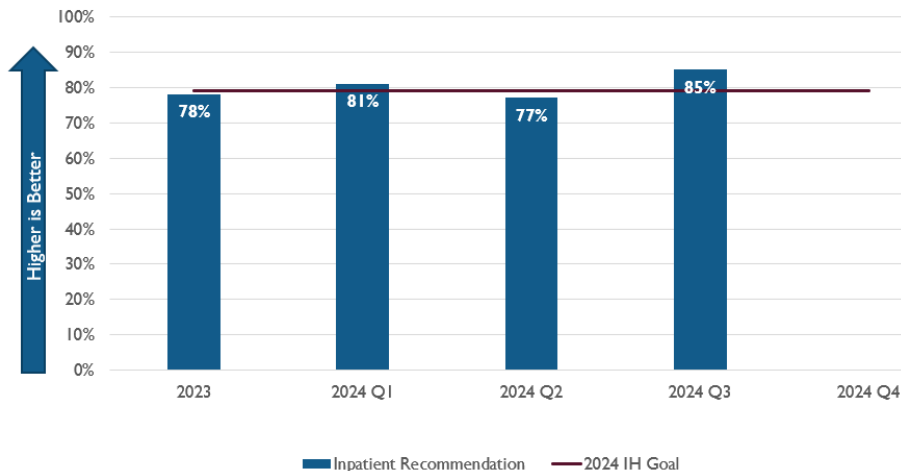


Focus Area: Service Excellence

Result:

2024 GOAL: Achieve an annual or quarterly average of HCAHPS Inpatient “Overall Recommend This Hospital” on inpatient satisfactions scores greater or equal to the 79% with a stretch goal of 80%.

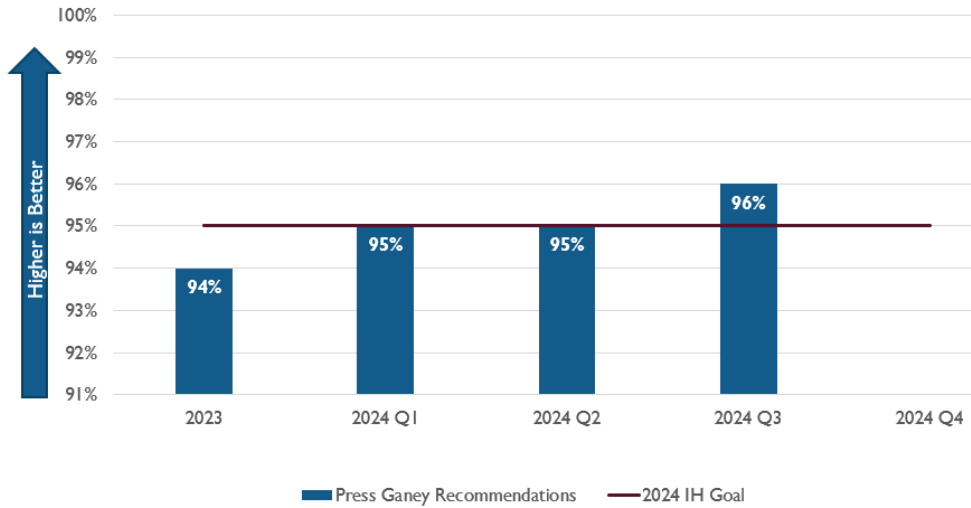
2024 Target Goal 79%; Stretch Goal 80%



2024 GOAL: Achieve an annual average of “Overall Willingness to Recommend” on satisfaction scores greater than or equal 95% for outpatient clinics (stretch 96%)

Result:

2024 Target Goal 95% ; Stretch Goal 96%



Focus Area: People

2024 GOAL: Increase Employee Engagement score from 3.84 to 3.95 and a stretch goal of 4.03.

Result:

Your Organization's Engagement Score and Respondent Distribution



+0.01 vs. 2023 survey*

17th Rank vs. Nat'l Healthcare Avg

67% Response Rate (417 out of 626)

**Reflects the refreshed Engagement Indicator items.*

Strengths

- Biggest increases since 2023 include:
 - ✓ Being involved in decisions that affect my work
 - ✓ Feeling like I belong with the organization
 - ✓ Perceptions that the organization provides high-quality care and service.
 - ✓ Staying with the organization if offered a similar position elsewhere.
 - ✓ Career-development opportunities, and
 - ✓ Actively doing things to improve patient safety.

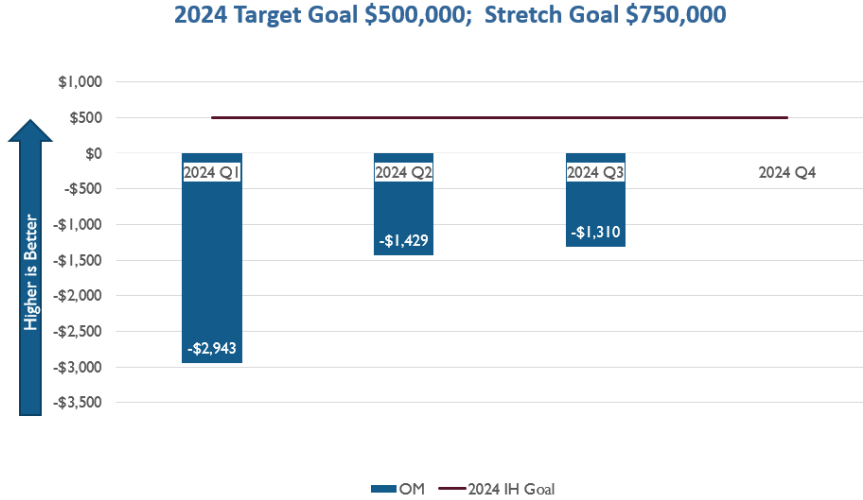
Opportunities – Focus Areas

- Focus on Quality & Safety
- Communication

Focus Area: Sustainability

2024 GOAL: Ensure the Net Operating Margin meets or exceeds \$500,000 with a stretch goal of \$750,000.

Result:



GOAL: Keep total days of cash on hand higher than 150 days with a stretch goal of 153 days.

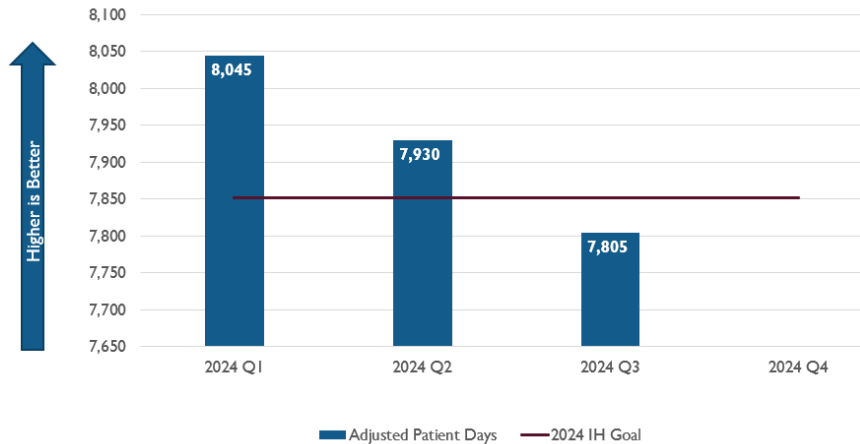
Result:



2024 GOAL: Increase Adjusted patient days to 31,411 with a stretch goal of 35,378.

Result:

2024 Target Goal 31,411 days; Stretch Goal 35,378 days



2025 Budget Update:

Julie Stewart presented to the board the revised 2025 budget & levy calculations, highlighting the following:

- Proposed 2025 Operating Budget
- 2025 Proposed Capital Budget
- 2025 Projected Cashflow
- 2025 Estimated Tax Levy Request

A brief discussion was held regarding the revision of the current budget. The primary objective is to enhance sustainability and stabilize orthopedics services within the community.

Commissioner Lang remarked that the revised budget proposal enhances the organization’s financial capabilities, positioning it to better meet future needs and objectives.

After review and discussion, Commissioner Maughan made a motion to approve the revisions to the 2025 budget. Commissioner Lang seconded the motion. Commissioners Lang, Bogosian, Iversen, Tessler and Maughan all voted aye, and the motion carried.

Consent Agenda:

After review and discussion, Commissioner Maughan made a motion to approve the Consent Agenda. Commissioner Lang seconded the motion. Commissioners Lang, Bogosian, Iversen, Tessler and Maughan all voted aye, and the motion carried.

New Business:

December Board Calendar

The December Board Calendar was approved as presented.

Action Items:

- Amend the Island Health By-Laws. – 06272024

ADJOURNMENT:

There being no further business, Commissioner Bogosian called for the meeting to be adjourned at 9:01am.

Chip Bogosian, MD President/Commissioner

Jan Iversen, Commissioner

Lynne Lang, PhD, Secretary/Commissioner

Warren Tessler, Commissioner

Paul Maughan, PhD Commissioner