

December 19, 2024

The Regular Board Meeting of the Board of Commissioners for Island Health was called to order by Commissioner Bogosian at 7:30am on December 19th in the Cypress Room of Island Health.

A WebEx option was available for the Regular Board Meeting.

Those present were Commissioners Lynne Lang, PhD, Jan Iversen, Paul Maughan, PhD, Warren Tessler and Chip Bogosian, MD. Also present were Elise Cutter, CEO, Jason Hogge, MD, CMO, Tammy Needham, DNP, CCO, Galina Gandy, CIO, Rachel Mank, DO, Chief of Staff, Kim Graf, Executive Business Manager, Courtney Kuhlmeier, Administrative Specialist.

Not Present: Jon Scallan, Quality Improvement Director

Public Comment:

No public comments were made.

Medical Staff Report:

Dr. Mank provided update on the following Medical Staff Committees:

- Pharmacy & Therapeutics
- Quality Assurance
- Credentials and Bylaws
- Department of medicine
- Anesthesia Committee

Credentials:

After review and discussion, Commissioner Lang made a motion to approve the Credentials list as presented. Commissioner Iversen seconded the motion. Commissioners Lang, Bogosian, Iversen, Tessler and Maughan all voted aye, and the motion carried.

Reports/Discussions:

The Senior Leadership Team (Elise Cutter, Tammy Needham, DNP, Galina Gandy, and Jason Hogge, MD) presented the proposed 2025 Organization Goals and weights.

Focus Area	FY25 Goal	Measure Direction	Target	Stretch Target	2024 YTD	Rating
Clinical Excellence	The Overall Sepsis mortality percent will decrease from 33% YTD to 30% or less	Lower is Better	30%	less than 30%	33%	8.0%
	Mammography Increase the % of women 50-74 who have had a mammogram to screen for breast cancer in the 27 months to 75%.	Higher is Better	75%	78%	76%	8.0%
	Patient falls with injury will decrease to 5 or less annually.	Lower is Better	5	less than 5	6	8.0%
	The Average ED Door to Doc time will decrease from 33 minutes to 30 minutes or less.	Lower is Better	30 minutes	less than 30 minutes	33 Minutes	8.0%
	Diabetes: Hemoglobin A1c (HbA1c) (CMS-122) The percentage of patients aged 18-75 with diabetes who have hemoglobin A1c over 9% is less than or equal to 12%	Lower is Better	12%	10%	17%	8.0%
Service Excellence	Hospital based services voice of the patient score for "willingness to recommend" will increase from 2024 YTD 87.6% to 88.5% (IN, ED, Surgery, Lab, Imaging)	Higher is Better	88.5%	Greater than 88.5%	87.6%	8.3%
	Increase self-scheduling usage to 9% of all appointments, 10% stretch goal Enable our patients to schedule own appointments as a choice. Utilization of self-scheduled appointments will increase from 2.6% in 2024 to 9%.	Higher is Better	9%	10%	2.6% 2,690 appointments	8.3%
	Increase patient portal active users* by 10%, 11% stretch goal Provide for a better access to health information and care by communicating with patients via the patient portal. *Active user is defined as a patient that logged in at least 1 time in the past 12 months.	Higher is Better	10% 16,106 users	11% 16,253 users	14,642 users	8.3%
	Outpatient Clinic Overall Willingness to Recommend Achieve an annual average of "Overall Willingness to Recommend" on satisfactions scores greater than or equal 95%.	Higher is Better	95%	96%	95%	8.3%
People	Retention Rate improvement Increase employee retention score from 80.12% to 82%	Higher is Better	81.0%	82.0%	80.1%	5.0%
	Medical Staff Engagement Score: Increase medical staff engagement score from 3.65 to 3.70.	Higher is Better	3.70	3.75	3.65	4.0%
	Medical Staff Engagement Survey Participation Increase medical staff engagement survey participation from 32% to 40% with a stretch goal of 45%.	Higher is Better	40%	45%	32%	1.0%
Sustainability	Financial Ensure the Net Operating Margin meets or exceeds a loss of \$2.8million	Higher is Better	OM loss of (\$2.8 million)	Less than (\$2.8 million)	YTD November OM Loss = (\$5.8 million)	5.7%
	Days of Cash Keep total days of cash on hand higher than 130 days	Higher is Better	130	140	155	5.7%
	Adjusted Patient Days will increase to 38,334 with a stretch goal of 39,484	Higher is Better	38,334	39,484	29,171	2.0%
	OR Block Utilization will increase to 55% from current of 46%	Higher is Better	>55%	>60%	46%	3.7%
Total Weight			90%	10%		100.0%

After review and discussion, Commissioner Maughan made a motion to approve the proposed 2025 Organizational Goals. Commissioner Lang seconded the motion. Commissioners Lang, Bogosian, Iversen, Tessler and Maughan all voted aye, and the motion carried.

Consent Agenda:

After review and discussion, Commissioner Lang made a motion to approve the Consent Agenda. Commissioner Iversen seconded the motion. Commissioners Lang, Bogosian, Iversen, Tessler and Maughan all voted aye, and the motion carried.

AWPHD Board Education:

Matt Ellsworth from AWPHD provided an overview of engaging the community on ballot measures related to regular property taxes levy increases, highlighting the following:

- What Do We Need?
- Funding Process
- What Are the Key Messages
 - Building careers for local residents
 - Expanding award winning care close to home
 - Ensuring modern diagnostic technologies are available to the community
 - Maintain specialty care in the community

- What communication style works and doesn't work

After review and discussion, Commissioner Maughan made a motion to approve Resolution 2024-2183 Proposition would provide additional operating and capital funds for Island Health to sustain award-winning, life-saving, and preventive care for our community while modernizing technologies to maximize health outcomes. It authorizes a maximum regular property levy rate for collection in 2026 of 75 cents per \$1,000 of assessed value. The 2026 levy amount will be used for the purpose of computing the limitations for levies in subsequent years.. Commissioner Lang seconded the motion. Commissioners Lang, Bogosian, Iversen, Tessler and Maughan all voted aye, and the motion carried.

Action Items:

- Amend the Island Health By-Laws. – 06272024

ADJOURNMENT:

There being no further business, Commissioner Bogosian called for the meeting to be adjourned at 9:00am.

Chip Bogosian, MD President/Commissioner

Jan Iversen, Commissioner

Lynne Lang, PhD, Secretary/Commissioner

Warren Tessler, Commissioner

Paul Maughan, PhD Commissioner