

May 22, 2025

The Regular Board Meeting of the Board of Commissioners for Island Health was called to order by Commissioner Lang at 7:30 am on May 22nd in the Cypress Room of Island Health.

A WebEx option was available for the Regular Board Meeting.

Those present were: Commissioners Lynne Lang, PhD, Jan Iversen, Paul Maughan, PhD, Warren Tessler and Chip Bogosian, MD.

Also present were Elise Cutter, CEO; Jason Hogge, MD CMO; Galina Gandy, CIO; Shannon Fernandez, CFO; Interim Inna Makievsky, CNO; Kim Graf, Executive Business Manager and Patricia Yates, Administrative Specialist

Not present: Dr. Rachel Mank, COS

Public Comment:

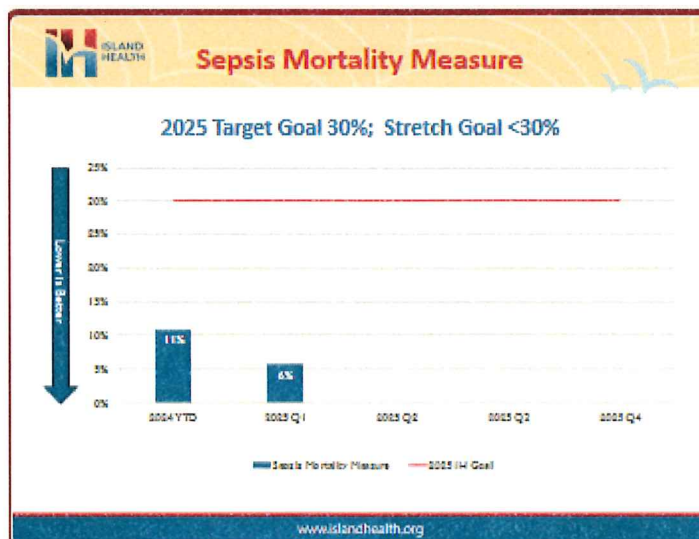
No public comments were made.

May Spotlight:

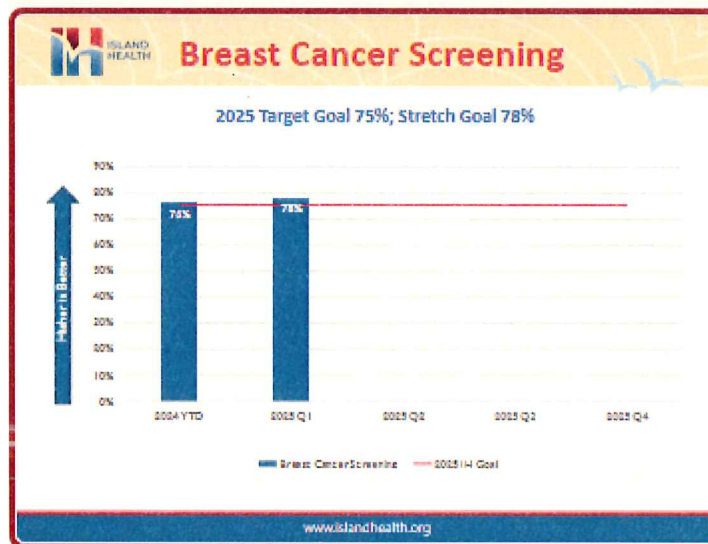
The senior leadership team reviewed the results of the 2025 Q 1 Organizational Goals which centered around the four organizational focus areas of Clinical Excellence, Service Excellence, People and Sustainability.

FOCUS AREA: CLINICAL EXCELLENCE

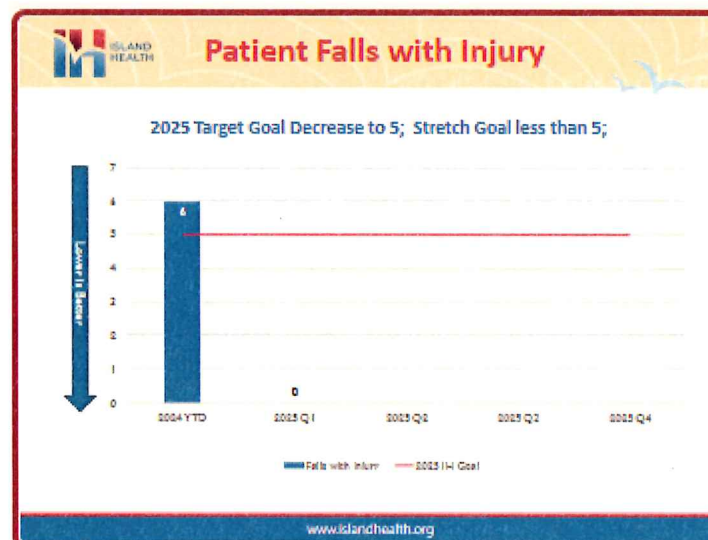
2025 GOAL: The Overall Sepsis mortality percent will decrease from 33% YTD to 30% or less



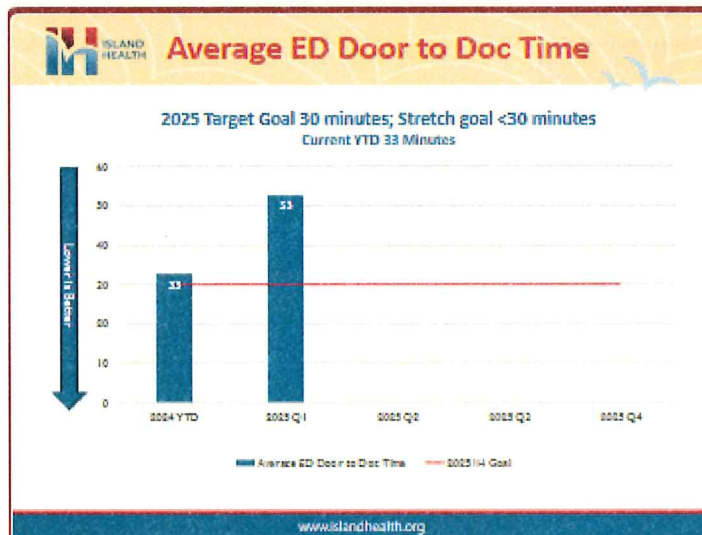
2025 GOAL: Increase the % of women 50-74 who have had a mammogram to screen for breast cancer in the 27 months prior to 75%.



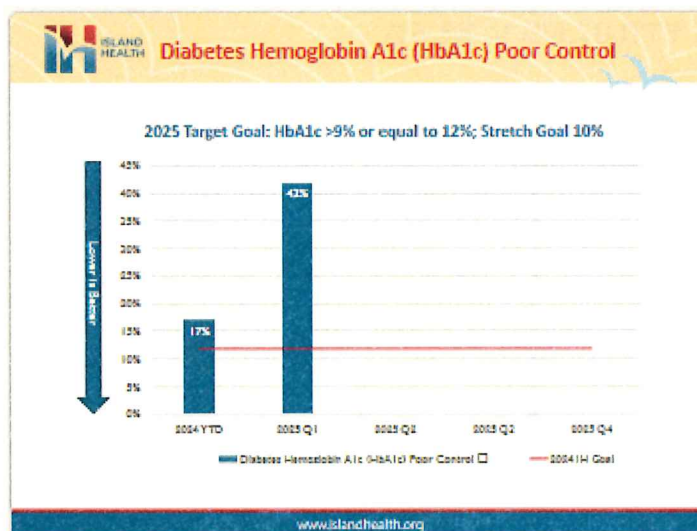
2025 GOAL: Patient falls with injury will decrease to 5 or less annually.



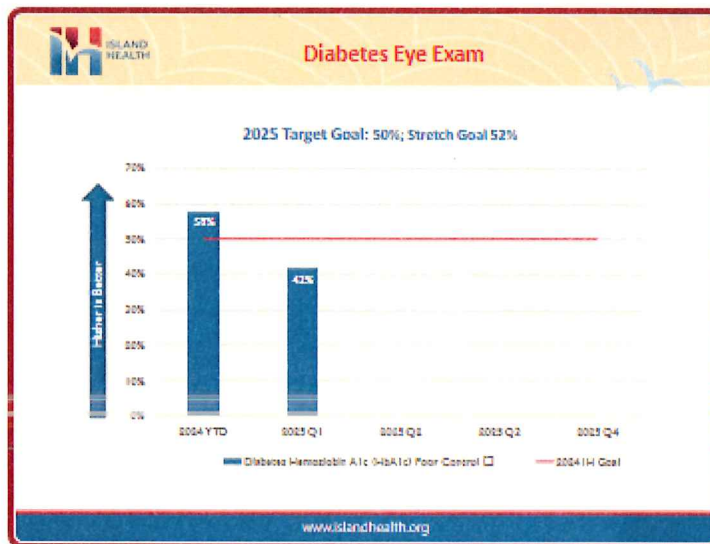
2025 GOAL: The Average ED Door to Doc time will decrease from 33 minutes to 30 minutes or less.



2025 GOAL: Hemoglobin A1c (HbA1c) (CMS-122). The percentage of patients aged 18-75 with diabetes who have hemoglobin A1c over 9% is less than or equal to 12%.



2025 GOAL: Diabetic Retinopathy (CMS-131). The percentage of patients aged 18-75 with diabetes who are tested for retinopathy is greater than or equal to a 50% with a stretch goal of 52%



Focus Area: Service Excellence

2025 GOAL: Hospital based services voice of the patient score for "willingness to recommend" will increase from 2024 YTD 87.6% to 88.5%



2025 GOAL: Increase self-scheduling usage of all appointments from 2.6% to 9%.



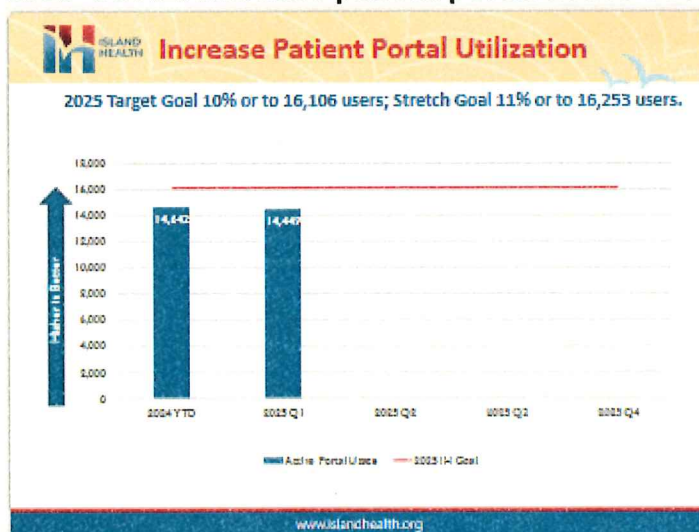
ISLAND HEALTH **Self Scheduled Appointments**

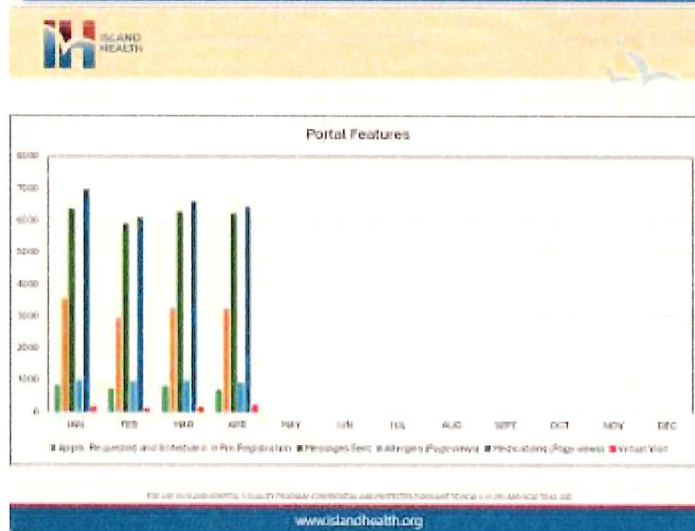
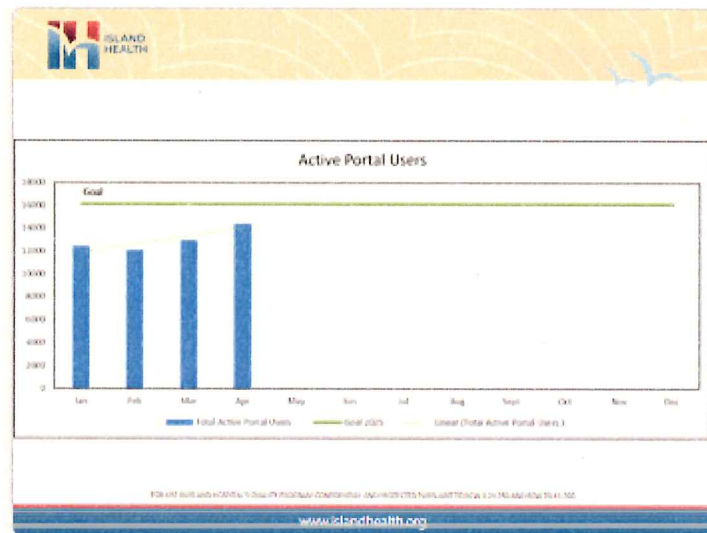
Appointment Type	Jan	Feb	Mar	Apr	Q1 Total
Primary and Specialty Care	262	220	224	274	980
Screening Mammograms	55	45	55	59	214
Pulmonary Function Tests	0	0	0	1	1
Cardiopulmonary Zio	0	0	1	1	2
Total	317	265	280	335	1,197

FOR LIPSH AND HONOLULU QUALITY PROGRAMS/COMPONENTS AND PROTECTS PATIENTS' RIGHTS TO ACCESS AND INFORMATION

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2025 GOAL: Increase patient portal active users by 10% or to 16,106 users.





2025 GOAL: Achieve an annual average of “Overall Willingness to Recommend” on satisfaction scores greater than or equal to 95% for outpatient clinics.



Focus Area: People

2025 GOAL: Increase Employee Retention score from 80% to 81% and a stretch goal of 82%.



Focus Area: Sustainability

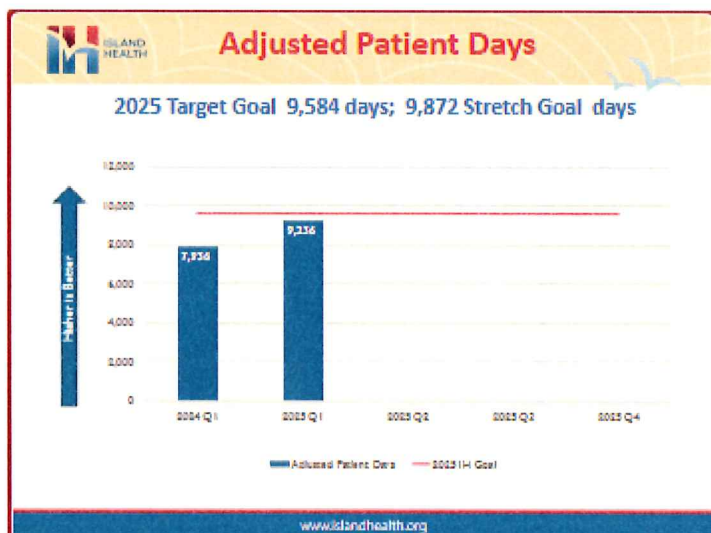
2025 GOAL: Ensure the Net Operating Margin meets or exceeds a loss of \$2.8 million.



2025 GOAL: Keep total days of cash on hand higher than 130 days.



2025 GOAL: Increase adjusted patient days to 38,334 with a stretch goal of 39,484



2025 GOAL: Block Utilization will increase to 55% from current of 46%



Board Quality & Patient Safety:

Elise presented the QMO Board Report which focused on the following:

- ESC Update
- Patient Safety
- Patient Experience
- Infection Prevention
- Operative/Invasive Procedures
- Staffing Management
- Dietary Patient Experience

Medical Staff Report:

Dr. Hogge provided an update on the following Medical Staff Committees:

- Quality Assurance
- Emergency Department
- Credentials and Bylaws
- Surgery
- Clinical Ethics
- Department of Medicine
- OB/Peds

Credentials:

After review and discussion, Commissioner Bogosian made a motion to approve the Credentials list as presented. Commissioner Tessler seconded the motion. Commissioners Lang, Bogosian, Tessler and Maughan all voted aye, and the motion carried.

Reports/Discussions:

Commissioner Lang reported that Commissioner Maughan recently decided to step down from his position as a commissioner after serving Island Health and the community for the last 28 years. Commissioner Maughan will continue to serve in position 3 through September 25, 2025.

At the June Regular Board Meeting, we will discuss the timeline and process for filling position 3.

Commissioner Lang and Elise thanked Commissioner Maughan for his service to Island Health and our community while serving as a commissioner and remarked how much he will be missed.

Commissioner Lang provided an update on the Strategy Committee Meeting. Remarking that HSA briefly reviewed our focus areas: Demographic Segmentation, Outpatient Services and Strategic Partnerships and shared how impressed they are with the significant progress that has been made in a short period of time for a small healthcare system. Highlighted were the following:

- Passing of Levy Lift
- Launch of Surgical Robot Program
- Launch of Orthopedics Program
- Payor & GPO Contract Negotiations

Consent Agenda:

After review and discussion, Commissioner Bogosian made a motion to approve the Consent Agenda presented. Commissioner Tessler seconded the motion. Commissioners Lang, Bogosian, Tessler and Maughan all voted aye, and the motion carried.

Executive Session:

Commissioner Lang called for an Executive Session:

- a. Selection of a site or its acquisition of real estate by lease or purchase RCW 42.30.110(1)(b). Twenty (20) minutes in length.
- b. Review of the performance of a public employee RCW 42.30.110(1)(g). Thirty (30) minutes in length.

Commissioner Lang noted the session was expected to be sixty (60) minutes in length. At the end of the Executive Session, we do not expect action to be taken and therefore will not reconvene.

The Commissioners went into Executive Session at 9:38 am.

ADJOURNMENT:

There being no further business, Commissioner Lang called for the meeting to be adjourned at 10:25 am.


Lynne Lang, PhD President/Commissioner


Jan Iversen, Commissioner


Paul Maughan, PhD Secretary/Commissioner


Warren Tessler, Commissioner


Chip Bogosian, MD Commissioner

