

May 28, 2026

The Regular Board Meeting of the Board of Commissioners for Island Health was called to order by Commissioner Lang at 7:30 am on May 28, 2026, in the Cypress Room of Island Health.

A WebEx option was available for the Regular Board Meeting.

Those present were: Commissioner Lynne Lang, PhD, Commissioner Jan Iversen, Commissioner Warren Tessler, Commissioner James Tangaro, and Commissioner Joseph Mulcahy, MD.

Also present were: Elise Cutter, CEO; Jason Hogge, MD, CMO; Paul Hammer, MD, COS; Galina Gandy, CIO; Jennifer Graham, CNO, Colin Walker, CAS, Jim Smith, Interim CFO and Kim Graf, Executive Business Manager

Not present:

Public Comment, if any:

No public comment.

Action Items Completed

Ethics Committee Presentation-April Board Meeting
Sent Washington Rural Labor and Delivery Coalition Video-Request to resend link completed.

May Spotlights:

Introduction:

Dr. Hogge was pleased to introduce Dr. Sheena Wisler, OB/GYN, and Dr. Ryan Wisler, Internal Medicine, who have both joined the Island Health 24th Street Primary Care Clinic. Drs. Wisler remarked on their professional experience and personal journey to becoming physicians. All in attendance welcomed the Wisler's to the Island Health Medical Staff.

Patient Experience:

Jennifer Graham, MN CNO shared a patient experience story from Surgical Services.

EVS Three Touch Approach:

Robert Carroll, Director Facilities, Adam Beardsley, EVS Manager, and Melinda Cortez, EVS Supervisor, provided an overview of the EVS Three Touch approach which aims to provide positive interactions to ensure consistent cleanliness, staff responsiveness and positive patient satisfaction. Highlighted were the following:

- First Touch
- Second Touch
- Third Touch
- Why the process is important for consistent cleanliness, responsiveness, staff communication and patient satisfaction

Dr. Hammer remarked that a multidisciplinary team approach is key to treating patients.

Board Quality & Patient Safety:

Jennifer Graham, CNO, provided a brief report out of the May Quality Management Organization Meeting sharing that DNV and DOH have accepted the corrective action plans to close the gaps with the findings that were identified during the surveys completed in March. And shared that DNV completed their return visit to review the work completed within the Medical Staff Office and closed the finding.

Elise briefly remarked on the new collaboration efforts with The Rural Collaborative for Medical Staff credentialing.

Medical Staff:

Medical Staff Report:

Dr. Hammer shared that Medical Staff Meeting cadence has changed for the following committees:

Monthly: Credentials/ QA/ MEC/ Medical Staff Meeting

Bimonthly: Medicine

Quarterly: OB/Peds/ Surgery/ Ethics/ P&T/ ED/ Anesthesia

Dr. Hammer provided an update on the following Medical Staff Committees meetings:

- Quality Assurance
- Pharmacy and Therapeutics
- Credentials & Bylaws
- Medical Staff
- OB/PEDS

Credentials:

After review and discussion, Commissioner Mulcahy motioned to approve the Credentials list as presented. Commissioner Tangaro seconded the motion. Commissioners Lang, Iversen, Tessler, Tangaro and Mulcahy all voted aye, and the motion carried.

Reports:

Elise highlighted Island Health Week activities, CARES Champions, remarked on recent community presentations to local Rotary groups, provided a brief update on recent legislative progress with attaining critical access status, commented on a recent meeting with Captain Lund, CO NAS Whidbey Clinic, to discuss shared patients and reimbursement, and remarked on recent efforts with the Washington Rural Labor and Delivery Coalition. It was requested that the video link be shared again with Commissioners.

Laura Moroney provided an update on the ongoing work within the Marketing & Communication Department. Highlighted were the following:

- Digital marketing campaigns
- Recruitment campaigns
- Volunteer Services update
- Health Education classes and events

Consent Agenda:

After review and discussion, Commissioner Iversen made a motion to approve the Consent Agenda after updating the June Board Calendar, replacing Lang with Tessler for the Kiwanis Club presentation. Commissioner Lang seconded the motion. Commissioners Lang, Iversen, Tessler, Tangaro and Mulcahy all voted aye, and the motion carried.

ACTION ITEMS:

- CARES Champions attend June Board Meeting for recognition-May Board Meeting
- Referrals and Authorization Process Improvement Project Presentation-April Board Meeting
- Resend Washington Rural Labor and Delivery Coalition video to Commissioners

ADJOURNMENT:

There being no further business, Commissioner Lang called for the meeting to be adjourned at 8:40am.

Lynne Lang, PhD, President/Commissioner

Jan Iversen, Commissioner

Warren Tessler, Secretary/Commissioner

James Tangaro, Commissioner

Joseph Mulcahy, MD, Commissioner