

Welcome to Island Primary Care - M Ave.!

In order to prepare a current and accurate medical record prior to your visit, <u>we request you please</u> complete the enclosed forms and use the enclosed envelope to return the Health History Questionnaire 2 weeks prior to your appointment. Should we not receive your Health History Questionnaire prior to your appointment, your appointment will need to be rescheduled.

On the day of your appointment, we require that you bring with you a photo ID, your insurance card(s), and all of your medications, including over-the-counter. Also, we will be taking a picture for your chart.

As you begin your care with us, we ask for your assistance in helping us keep down the costs of health care as we continue to meet the health needs of our community. Should you need to cancel your appointment you must provide at least **24-hour notice**. **Cancellations with less than 24-hour notice are considered a NO SHOW appointment.** We do understand that emergencies can occur, and are willing to work with you in these instances. We ask for prompt and consistent attendance at every appointment or you may be dismissed from the clinic.

Island Primary Care – M Ave. is located at 2511 M. Ave., Suite B in the Medical Office Building (see parking map), located within Island Hospital. Office hours are Monday through Friday from 8:00 AM until 5:00 PM. Our phone number is 360-293-3101 and our fax number is 360-293-3839.

Should you have any questions, concerns, or needs, please feel free to contact Island Primary Care – M Ave. for assistance. Thank-you for being the most important part of Island Health.

#### **Appointment Information**

Fax: 360-299-4213

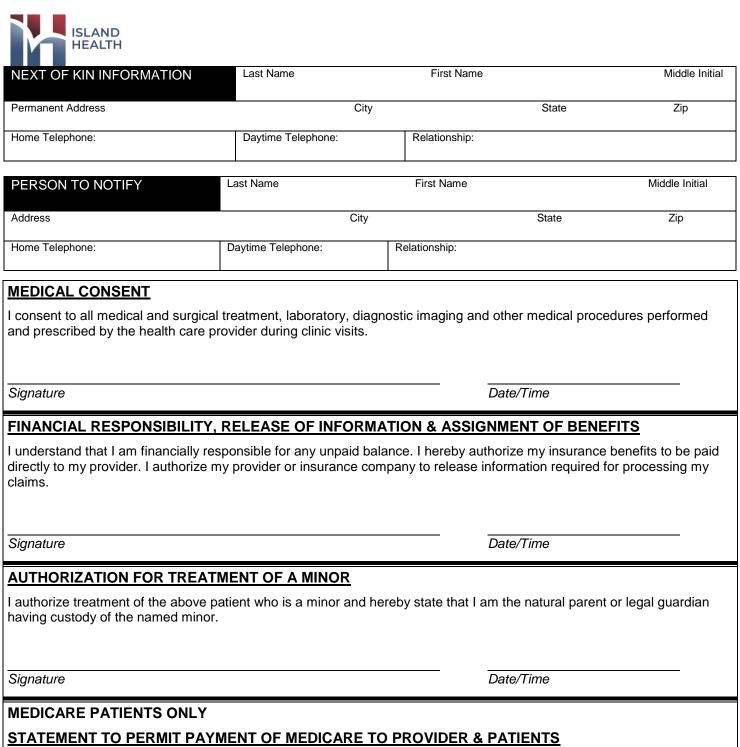
Your appointment will be with	on
Please arrive at:	
We look forward to meeting you,	
Traci Miller, Clinic Manager Island Primary Care – M Ave. Phone: 360,299,4211	

Title:	Welcome Letter - Island Primary Care, M Ave.	Version Effective Date:	05/20/2021	
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PATIENT INFORMATION	١	Last Name		Fi	rst Nam	ie			Middle Initial
Permanent Address			City				State		Zip
Home Telephone	Race		Religion					E-mai	I Address
Daytime Phone	Marital Status		DOB		Social	Security #			Gender
Mother's Name (If patient is a m	inor)			Father's Na	me (If p	patient is a mi	nor)		
		Last Name		<u>-</u>	( NI				NACALAL - Lagger
GUARANTOR		Last Name		FI	rst Nam	ie			Middle Initial
Permanent Address			City				State		Zip
Home Telephone	Relationship to	o Patient	DOB		Social	Security #			Gender
Employer				l					
Employer's Address			City				State		Zip
Employer's Telephone		Ext.	Employmer  Full Tir	nt Status: ne      □ Par	t Time	Retired	☐ Self	☐ None	Unknown
PATIENT EMPLOYMENT	Г	Employment Sta		: Time	☐ Retir	red S	Self [	None	Unknown
Occupation		Employer							
Address			City				State		Zip
Employer's Telephone		Ext.	Employer's	Telephone					Ext.
PRIMARY INSURANCE		Primary Insurance	ce Company						
Relationship to Subscriber				Policy Effec	ctive Da	te			
Insured Name				Subscriber	ID or M	edicare No.			
Group No.				Plan No.					
Subscriber's Employer									
	25	Casandani lasiin							
SECONDARY INSURAN	CE	Secondary Insur	ance Compa						
Relationship to Subscriber				Policy Effec	tive Da	te			
Insured Name				Subscriber	ID or M	edicare No.			
Group No.				Plan No.					
Subscriber's Employer			L						
							$\Rightarrow$	SEE BAC	K SIDE

Title:	Patient Consent and Registration – Island Primary Care	Version Effective Date:	08/02/2019		
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Name of beneficiary:

I request that payment of authorized Medicare benefits be made either to me or on my behalf for services furnished to me at Island Hospital Family Care Clinics. I authorize any holder of medical or other information about me to release to the health care financing administration and its agents any information needed to determine these benefits or benefits for related services.

Signature Date/Time

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#### PATIENT RIGHTS

References: Washington State Law (WAC 246 320-141), Medicare's Conditions of Participation for Hospitals and DNV GL (NIAHO) Accreditation Requirements.

#### You have the right to:

- Be treated and cared for with dignity and respect without regard to age, race, ethnicity, religion, culture, language, physical or mental disability, socioeconomic status, sex, sexual orientation and gender identity or expression.
- Receive information in a way that you can understand.
- Be informed of your rights before care is provided or discontinued whenever possible.
- Have family or your representative and your physician be told of your admission.
- Personal privacy during personal hygiene activities, medical/nursing treatments and when requested as appropriate. This also includes protecting your personal information from release or disclosure without your prior consent
- Provision of care in a physically and emotionally safe setting and access to protective services when necessary for your personal safety and be free from all forms of abuse, neglect, or harassment
- Participate in the development of your pain management plan and receive effective pain management.
- Be involved and informed in all aspects of your care and including:
  - Accepting or refusing care and treatment offered to you
  - Resolving problems with care decisions
  - Having family input in care decisions if you desire
  - o Give or withhold consent to participate in research projects or procedures
- Spiritual or pastoral care.
- Receive visitors of your choice unless it is clinically necessary to restrict visitors.
- Give informed consent before a high risk procedure is done.
- Be free from restraint or seclusion unless medically necessary to ensure your or others' physical safety. If restraint or seclusion is medically necessary, you have a right to safe implementation by trained staff.
- Be informed of unanticipated outcomes of care, treatment or services.

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- Have advance directives for health care and for your care providers to respect and follow those
  directives. You have the right to request no resuscitation or life-sustaining treatment. You have
  the right to end of life care.
- Donate organs and other tissues according to regulations including input from medical staff and direction by your family or surrogate decision makers.
- Receive a Beneficiary Notice of non-coverage (if you are a Medicare patient) and appeal a discharge you believe is premature.
- Expect that all communications and records pertaining to your care will be treated as confidential;
   you have the right to review your own medical record and have access to information contained in your record in a reasonable time frame.
- Make a complaint about your care and treatment without fear of retribution or denial of care and to have timely complaint resolution.
  - If you have a concern regarding care or service, you may notify any staff member of your concern or ask to speak with management staff directly.
  - You may also contact the Director of Quality and Risk at (360) 299-1343.

#### Additional Options:

- Washington State Department of Health phone number: 1-360-236-4700.
- DNV GL (Island Hospital's accrediting agency) at 1-866-523-6842.
- If you are a Medicare beneficiary and have a complaint, you may contact KEPRO at 1-888-305-6759.
- Examine and receive an explanation of your hospital bill.

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### **AUTHORIZATION TO DISCUSS PATIENT MEDICAL INFORMATION**

PATIENT INFORMATION		
Patient Name:	Medical I	Record #:
Former Name or Alias (if any):	Social Sec	curity #:
Daytime Telephone:	Birth D	ate:/
AUTHORIZATION TO DISCUSS M	IEDICAL INFORMATION: I hereb	by authorize
and/or Dr.(s)	to discuss my medical information	on with the following individuals:
Name:	Relationship to Me:	Phone#:
Expiration date of authorization or e	event:	
Patient may revoke this authoriza	ation at any time by verbal or wri	tten request.
SIGNATURE OF PATIENT AUTHOINFORMATION WITH THE ABOVE		R PERSONAL HEALTH CARE
Date/Time Signature of F	Patient or Legally Responsible Party	Relationship to Patient

Title:	Authorization to Communicate Patient Protected	Version Effective Date:	08/02/2021		
	Health Information (PHI)				
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#### One Patient/One Facility Per Request.

For internal purposes only: M#
_Telephone #:
onal  Other:
BE RELEASED TO:
ic/Department:
n) (Address)
21 (City, State, Zip)
(Phone/Fax)
D:
::
nt of the following conditions and give my consent to ransmitted diseases drug and/or alcohol
ent occurs:
this authorization. If no date or event is listed, the
only be effective for a maximum of one year from the
cific conditions): A minor patient's signature is
Washington State Law)
alth care benefits (treatment, payment, or enrollment). nding a request in writing to Island Hospital Privacy
alth information ation that receives it may re-disclose it, at which time
s under the authority of Federal (HIPAA, 45 CFR parts 160 ted under Federal regulations governing Confidentiality of without my written consent unless otherwise provided for in
nage

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*Patient Name:	*Da	te of Birth:	Telephone #:	
*Purpose of Disclosure: 🗌 l	nsurance	er 🗌 Attorney 🔲	Personal	
INFORMATION TO BE RELEAS			N TO BE RELEASED TO:	
Facility Name:			- Clinic/Department:	
(Organization/Person)		(Organization/	•	
	(Address)		reet	
	(City, State	, Zip) <u>Anacortes, V</u>	VA 98221	(City, State, Zip)
	(Phone/Fax	;)		(Phone/Fax)
* Type of information (check			to date:	
Pertinent Clinic Medica (a fee may be charged for		1	to date:	
All Medical Records (a	fee may be charged for t	his service)		
		•		
			gs, etc)	
*Patient Authorization: I understand that my records may include them in this records requesabuseps	est (patient initials required):			
(State when Island Hospital is no authorization will be effective for 3 Note: Authorization to disclose yo date signed by you. (Reference R Minors (defined by law as a person required in order to release the fo	30 days from the date sign ur information to an empl CW 70.02)	ned by you) oyer or financial instituti	on can only be effective for	a maximum of one year fro
<ol> <li>Conditions relating to bir</li> <li>Sexually transmitted dise</li> <li>Alcohol and/or drug abus</li> </ol>	th control, abortion or pre eases (if age 14 or older)			<u>aw</u> )
<ul> <li>Receive a copy of this si</li> </ul>	any time except to the exes, WA. 98221. ving rights to: y of my protected health ingned form for authorization to disclospital discloses health info	tent already relied upon  formation  se or release my protect	by sending a request in writed health information	iting to Island Hospital Priva
I understand that the confidentiality of and 164) and/or State of Washington Alcohol and Drug Abuse Patient Reco these regulations.	laws. I also understand that	some of my records may be	e protected under Federal regu	lations governing Confidentiali
By signing this page, I acknowl	edge that I have read ar	nd agree to the terms o	on this page.	
*Signature (Patient or Pers *If signed by person other than	son Authorized to give Au	thorization)		ritv <sup>.</sup>
	P	,	, J. 4000ption of additio	····
	acards Caniad	Conind By	Department/C	linio

(Release of Info TO Island Hospital)

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Medical Records

Document Owner:

### ISLAND HEALTH

#### JOINT NOTICE OF PRIVACY PRACTICES

This notice describes how medical information about you may be used and disclosed, and how you can get access to this information. Please review it carefully.

Island Hospital respects your privacy. It is required to maintain the privacy of your health information and to provide you with a notice ("Notice") of its legal duties and privacy practices. We understand that your personal health information is very sensitive. Island Hospital will not use or disclose your health information except as described in this Notice. We will not disclose your information to others unless you tell us to do so, or unless the law authorizes or requires us to do so. This Notice applies to all of the medical records generated by Island Hospital and its personnel, volunteers, students and trainees. This Notice also applies to other health care providers that come to Island Hospital to care for patients, such as physicians, physician assistants, therapists, and other health care providers who are not employed by Island Hospital, such as ambulance services and emergency medical technicians who may have brought you to the Hospital, unless those other providers give you their own Notice that describes how they will protect your medical information. The Hospital and these other health care providers work together to provide you with care and they will share your health information with each other as necessary to care for you, to obtain payment for that care, or for health care operations purposes, such as quality assessment and utilization review.

The law protects the privacy of the health information we create and obtain in providing our care and services to you. For example, your protected health information includes your symptoms, test results, diagnoses, treatment, health information from other providers, and billing and payment information relating to these services. Federal and state law allows us to use and disclose your protected health information for purposes of treatment and health care operations. Island Hospital is required to follow the privacy practices that are described in this Notice (which may be amended from time to time).

#### YOUR HEALTH INFORMATION RIGHTS

The health and billing records we create and store are the property of Island Hospital. The protected health information in it, however, generally belongs to you. You have a right to:

- Receive, read, and ask questions about this Notice.
- Ask us to restrict certain uses and disclosures. You must deliver this request in writing to us. We are not required to agree to any restriction you may request, except if your request is to restrict disclosing protected health information to a health plan for the purpose of carrying out payment or health care operation, the disclosure is not otherwise required by law, and the health information pertains solely to a health care item or service which has been paid in full by you or another person or entity on your behalf. But we will comply with any request granted.

- Request and receive from us a paper copy of the most current Notice of Privacy Practices for Protected Health Information ("Notice").
- Request that you be allowed to see and get a copy of your protected health information. You must make this request in writing. We have a form available for this type of request.
- Have us review a denial of access to your health information—except in certain circumstances.
- Ask us to amend your health information. You must give us this request in writing. You may write a statement of disagreement if your request is denied. It will be stored in your medical record, and included with any release of your records.
- When you request, we will give you a list of disclosures of your health information. The list will not include disclosures made for purposes of treatment, payment or health care operations, disclosures you authorized, disclosures to you, incidental disclosures, disclosures to family or other persons involved in your care, disclosures to correctional institutions, and law enforcement in some circumstances, disclosures of limited data set information or disclosures for national security. You may receive this information without charge once every 12 months. We will notify you of the cost involved if you request this information more than once in 12 months.
- Ask that your health information be given to you by another means or at another location. Please sign, date, and give us your request in writing.
- Cancel prior authorizations to use or disclose health information by giving us a written revocation. Your revocation does not affect information that has already been released. It also does not affect any action taken before we have it. Sometimes, you cannot cancel an authorization if its purpose was to obtain insurance.
- Receive a notification if we discover a breach of your protected health information, according to requirements under federal law.

For help with these rights during normal business hours, please contact:

Privacy Officer, Island Hospital 1211 24<sup>th</sup> Street Anacortes, WA 98221 (360) 299-1300

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#### ISLAND HEALTH

#### JOINT NOTICE OF PRIVACY PRACTICES

### PERMISSIBLE USES AND DISCLOSURES WITHOUT YOUR WRITTEN AUTHORIZATION

We may use and disclose your protected health information without your written authorization for certain purposes as described below. The examples provided in each category are not meant to be exhaustive, but instead are meant to describe the types of uses and disclosures that are legally permissible.

#### For Treatment:

- Information obtained by a nurse, physician, or other member of our health care team will be recorded in your medical record and used to help decide what care may be right for you.
- We may also provide information to others providing your care. This will help them stay informed about your care.

#### For Payment:

 We request payment from your health insurance plan with your consent. Health plans need information from us about your medical care. Information provided to health plans may include your diagnoses; procedures performed, or recommended care.

#### For Appointments:

- We may use your information to contact you to provide appointment reminders.
- We may use your information to provide you information about treatment alternatives or other health-related benefits and services that may be of interest to you.

#### For Health Care Operations:

- We use your medical records to assess quality and improve services.
- We may use and disclose medical records to review the qualifications and performance of our health care providers and to train our staff.
- We may use and disclose your information to conduct or arrange for services, including:
  - medical quality review by your health plan;
  - accounting, legal, risk management and insurance services;
  - audit functions, including fraud and abuse detection and compliance programs.

#### REQUIRED OR PERMITTED BY LAW:

- Medical Researchers If the research has been approved and has policies to protect the privacy of your health information. We may also share information with medical researchers preparing to conduct a research project.
- Funeral Directors/Coroners Consistent with applicable law to allow them to carry out their duties.
- Organ Procurement Organizations (tissue donation and transplant) or persons who obtain, store, or transplant organs.

- The Food and Drug Administration (FDA) relating to problems with food, supplements, and products.
- Comply With Workers' Compensation Laws if you make a workers' compensation claim.
- Public Health and Safety Purposes as Allowed or Required by Law:
  - To prevent or reduce a serious, immediate threat to the health or safety of a person or the public.
  - o To public health or legal authorities.
  - o To protect public health and safety.
  - o To prevent or control disease, injury or disability.
  - o To report vital statistics such as births or deaths.
- Report Suspected Abuse or Neglect to public authorities.
- Correctional Institutions If you are in jail or prison, as necessary for your health and the health and safety of others.
- Law Enforcement Purposes Such as when we receive a subpoena, court order, or other legal process, or you are the victim of a crime.
- Health and Safety Oversight Activities For example, we may share health information with the Department of Health.
- Work Related Circumstances Under the Following Conditions:
  - The employer must have requested the health care service that was provided to the patient.
  - The healthcare service provided must relate to the medical surveillance of the workplace or be an evaluation to determine whether the individual has a work-related illness or injury.
  - The employer must have a duty under the Occupational Safety and Health Administration (OSHA), or requirements of a similar State law, to keep records on or act on such information.
- Military Authorities of U.S. and Foreign Military Personnel - For example, the law may require us to provide information necessary to a military mission.
- In the Course of Judicial/Administrative
   Proceedings at your request or in accordance with state and federal law.
- **Specialized Government Functions** For example, we may share information for national security purposes.

#### For fundraising:

We may use your protected health information to contact you in an effort to raise money for our operations. We may also disclose your health information to a foundation that is related to us so that the foundation may contact you in an effort to raise money for our benefit. Any fundraising communications with you will include a description of how you may opt out of receiving any further fundraising communications.

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### ISLAND HEALTH

#### JOINT NOTICE OF PRIVACY PRACTICES

## PERMISSIBLE USES AND DISCLOSURES THAT MAY BE MADE WITHOUT YOUR AUTHORIZATION, BUT FOR WHICH YOU HAVE AN OPPORTUNITY TO OBJECT:

You have the right to object to our use or disclosure of your protected health information for the following purposes. If you object, we will not use or disclose it for the purpose(s) you specify.

- Notification of Family and Others. We may release health information about you to a family member, other relative, close personal friend, or any other person you identify to us who is involved in your medical care, which is directly relevant to such person's involvement with your health care. We may also give information to someone who helps pay for your care. We may tell your family or friends your general condition and that you are in a hospital.
- Disaster Relief Efforts. We may disclose health information about you to assist in disaster relief efforts.
- Directory. Information may be provided to people who ask for you by name. We may use and disclose the following information in a hospital directory:
  - your name,
  - location,
  - o general condition, and
  - religion (only to clergy).

## <u>USES AND DISCLOSURES REQUIRING YOUR WRITTEN</u> AUTHORIZATION:

We may use and disclose your protected health information for the following purposes only after we obtain your written authorization for such uses:

- Psychotherapy Notes. We must obtain your authorization for any use or disclosure of psychotherapy notes, except if our use or disclosure of psychotherapy notes is: (1) by the originator of the psychotherapy notes for treatment purposes, (2) for our own training programs in which mental health students, trainees or practitioners learn under supervision to practice or improve their counseling skills, (3) to defend ourselves in a legal proceeding initiated by you, (4) required by law, (5) to a health oversight agency with respect to the oversight of the originator of the psychotherapy notes, (6) to a coroner or medical examiner; or (7) to prevent or lessen a serious and imminent threat to the health or safety of a person or the general public.
- Marketing Communications; Sale of PHI. We must obtain your written authorization prior to using or disclosing PHI for marketing or the sale of PHI, consistent with the related definitions and exceptions set forth in HIPAA.

## OTHER USES AND DISCLOSURES OF PROTECTED HEALTH INFORMATION

Uses and disclosures not described in this Notice will be made with your written authorization. You may revoke any such authorization at any time by providing us with written notification of such revocation.

#### **OUR RESPONSIBILITIES**

#### We are required to:

- Keep your protected health information private;
- Give you this Notice;
- Follow the terms of this Notice.

We have the right to change our practices regarding the protected health information we maintain. If we make changes, we will update this Notice and place the updated Notice on our website and post it in appropriate locations. You may receive the most recent copy of this Notice by calling and asking for it or by visiting our Admitting or Medical Records departments to pick one up.

#### TO ASK FOR HELP OR REPORT A CONCERN

If you have questions, want more information, or want to report a problem about the handling of your protected health information, you may contact:

Privacy Officer Island Hospital 1211 24<sup>th</sup> Street Anacortes, WA 98221 (360) 299-1300

If you believe your privacy rights have been violated, you may discuss your concerns with any staff member. You may also deliver a written complaint to the Privacy Officer at Island Hospital. You may also file a complaint with the U.S. Secretary of Health and Human Services.

We respect your right to file a complaint with us or with the U.S. Secretary of Health and Human Services. If you complain, we will not retaliate against you.

#### **WEB SITE**

We have a Web site that provides information about us. For your benefit, this Notice is on the Web site at this address: <a href="https://www.islandhospital.org">www.islandhospital.org</a>.

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#### JOINT NOTICE OF PRIVACY PRACTICES

Name	 	
BD / MR#	 	

# ACKNOWLEDGEMENT OF RECEIPT OF NOTICE OF PRIVACY PRACTICES

By my signature below I acknowledge that I received a copy of the Notice of Privacy Practices for Island Hospital.

Signature of patient (or personal representative)	Date	
Printed Name	Relationship to patient	
For Of	fice Use Only	
I attempted to obtain written acknowledgement of receipt not be obtained because:	of our Notice of Privacy Practices	, but acknowledgement could
☐ Individual refused to sign		
☐ Communication barriers prohibited obtaining the	ne acknowledgement	
☐ An emergency situation prevented us from obt	aining acknowledgement	
☐ Other (Please Specify)		
This form will be retained in your medical record		

This form will be retained in your medical record.

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### PEDIATRIC MEDICAL HISTORY QUESTIONNAIRE

	Nother's Name: Father's Name:					
PARENTS: PLEASE ANSWER THE FOLLOWING QUESTIONS ABOUT YOUR CHILD'S HISTORY						
	YES	NO	COMMENTS			
Problems during pregnancy?						
While Pregnant did Mother:						
Use alcohol or non-prescription drugs?						
Use tobacco?						
Take any medications?						
Need any special tests?						
Get sick?						
Problems during labor/delivery?						
Child born at full term?			If late or early, how many weeks?			
Normal, vaginal delivery						
C-Section, what was the reason?						
Problems after delivery?			Birth weight:			
Has your child:			Breast fed?			
Been hospitalized? (please describe)						
Had any major injury/illness? (please describe)						
Taken long-term medications? (please describe)						
Had any allergic reactions? (please describe)			To what?			
Had any surgeries? (please describe)						
Is child up-to-date with immunizations?						
Last complete check-up date was:			Previous physician:			
Has the child had chickenpox?						
Any allergies:						
Any problems with the following:						
Abuse						
Alcohol/drug use						
Anemia						
Asthma						
Behavior						
Feeding/Eating						
Frequent ear infections						
Hay Fever						
Hepatitis						
Kidney/Bladder infection						
Mental health						
Pneumonia/Bronchitis						
School						
Seizures						
Tobacco use						
Vision or hearing						
Does your child see any medical specialists?						
Lings valir child sag any madical spacialists?						

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FAMILY HISTORY		LIVING	G DECEASED		HAS ANYONE IN IM				
	Age	Health Good Fair Poor	Age at Death	Major Illnesses			Yes	No	Specify Who
Father						Abuse			
His Father						Alcoholism			
His Mother						Allergies			
Mother						Asthma			
Her Father						Bleeding disorder			
Her Mother						Cancer			
Brother						Deafness			
Brother						Depression			
Brother						Diabetes			
Sister						Drug problems			
Sister						Heart attack			
Sister						Heart disease			
						Hepatitis			
HE	ALTH &	& SAFETY		YES	NO	High blood pressure			
Does your child w	ear a se	eatbelt?				High cholesterol			
Does your child w	ear a he	elmet for biking etc	c.?			Kidney problem			
Are there working	smoke	detectors in your h	nome?			Mental illness			
Is there a fire extir	nguishe	r in your home?				Scoliosis			
Do parents know	CPR?					Seizure/Epilepsy			
Is your hot water h	neater a	djusted to 120° F?	?			Sickle Cell Anemia			
Is there syrup of Ipphone number in		nd the poison cont	trol			Stroke			
		ns out of your child	l's			Sudden/accidental death			
	oke in yo	our house or car?	(including			Suicide			
	ave acc	ess to a pool/wadi	ng pool			Thyroid problem			
		ily get angry, does t?				Tuberculosis (TB)			
	ıs in you	ir home or in place	es						
	•	nome build before	1950?						
Does your child or job/hobby exposir		mily member have to lead?	а						

Parent Signature:	Date:	

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