

Mission Statement

We will deliver quality, compassionate and personalized health care to the communities we serve.

Vision Statement

Through collaboration with our physicians, staff and community we will develop innovative programs and provide medical services that enhance patient experiences and outcomes.



Island Hospital Working Board Meeting
Agenda
October 4, 2018
Cypress Room
12:00pm

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| 1. Call to Order/Monthly Working Session Meeting | P. Maughan, PhD, President/Commissioner |
| 2. Interventional Pain Overview | R. Billow, MD |
| 3. Business Opportunities | |
| a. MIN-NS | V. Oliver |
| b. Marketware | E. Cutter |
| 4. Process Improvements | |
| a. EMR Update | R. Prins |
| b. FMA Telephone Update | V. Oliver/P. Codd |
| 5. Commissioner Topics | |
| a. Annual Leadership Conference Agenda | P. Maughan, PhD, President/Commissioner |
| b. November Board Meetings | V. Oliver/E. Cutter |
| 6. Adjournment | P. Maughan, PhD, President/Commissioner |

Next Working Board Meeting: November 1st @ 12 noon in the Cypress Room.

Presenters: Phil Dyer, USI Insurance Overview

Grant Goodale, Press Ganey, Employee Engagement Survey Overview